

# Comparisons of Job Characteristics

**Focus Occupation: Food Service Managers (11-9051)**

**Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)**

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 76

**Focus Occupation: Food Service Managers (11-9051)**

**Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)**

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	14.2	15.2	0	Current knowledge level may be sufficient
Food Production	2.1	5.0	11.0	>>	Current knowledge level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 81

**Focus Occupation: Food Service Managers (11-9051)**

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Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Service Orientation	7.9	8.6	12.7	>>	Skill level is likely more than sufficient
Persuasion	7.4	8.0	10.2	>	Skill level is likely sufficient
Negotiation	6.8	7.4	10.3	>>	Skill level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Abilities

Similarity of Focus Occupation to Associated Occupation: 86

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Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	11.8	14.0	>	Current ability level is likely sufficient
Oral Comprehension	12.5	11.1	14.0	>	Current ability level is likely sufficient
Speech Recognition	9.9	10.0	8.9	<	Some improvement in abilities may be required
Trunk Strength	5.7	7.6	6.0	<	Some improvement in abilities may be required
Stamina	4.0	5.7	4.8	<	Some improvement in abilities may be required
Gross Body Coordination	3.9	5.6	4.1	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 83

**Focus Occupation: Food Service Managers (11-9051)**

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Work Activities	Exclusivity of Activity
Hire, discharge, transfer, or promote workers	47
Investigate customer complaints	67
Plan for entertainment or dining activities	92
Plan menus	77
Provide customer service	14
Resolve customer or public complaints	54
Schedule employee work hours	60
Understand government alcoholic beverage service regulations	87
Understand government health, hotel or food service regulations	68

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 87

**Focus Occupation: Food Service Managers (11-9051)**

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Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computers	1
Content authoring and editing software	1
Data management and query software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.